

Allegiance Transportation Services



Terms of Use
Weekday Commuter Services

November 2018

Allegiance Transportation Services

Terms of use

1. Payment for all services must be made **3 business days** prior to first use.
2. Driver has the right to ask for proof of payment (the OC Transpo pass) from any passenger at any time. Failure to provide proof to the driver will result in the passenger requiring to pay the one way fare or being asked to leave the bus.
3. Physical and verbal abuse and/or harassment towards drivers and passengers will not be tolerated. Such actions will result in offender being permanently barred from using the services.
4. As some passengers have adverse reactions to strong scents, such as: perfumes, colognes, strong scented body washes, and fabric softeners for clothes, we ask that you refrain from using them. In addition, reactions to some food products, such as oranges and nuts, put others at risk; please refrain from consuming food on the shuttles.
5. When first on the shuttle sit closest to window and do not place items on open seats. Excess baggage can be stored overhead or under the seat.
6. Ensure you are visible to drivers for pickup and alert them (hand wave/summon) if amongst other people (crowd).

Services offered

Allegiance Transportation Services (ATS) offers weekday sustainable shuttle services between Kemptville, Ontario and the Ottawa, Ontario and Gatineau, Quebec areas. These services are affiliated with the City of Ottawa, specifically, the Ottawa Carleton Transportation Services (OC Transpo). Two Rural Partner routes are associated to ATS: 542 and 543.

Fare rates

ATS sets the rate for services based on competing operations, cost to operate and value for fees paid. Rates charged and associated services available as of January 1, 2017 are:

Cost	Service	Description
\$300.00	Monthly	Provides unlimited weekday access for the calendar month purchased from ATS. As a rural partner, a monthly OC Transpo pass is provided, and can be used on both OC Transpo and Societe de Transport Outaouais (STO) service when accompanied by the corresponding photo ID.

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		Pre-purchase of monthly passes are to be made 3 business days prior to first use.
\$15.00	One-way ride	Provide one-direction transport for an individual. Notification of use is to be provided at least 3 business days prior to use and payment is due on or before boarding the day of use.

Payment Methods

Allegiance Transportation Services will accept payments in the following forms:

- Cash
- Electronic funds transfer (e-Transfer) to ATSKemptville@gmail.com
- Cheque payable to *Allegiance Transportation Services*

Missing Shuttle/Bus

Allegiance Transportation Services will not be held responsible for passengers missing the scheduled pickup times and subsequently the shuttle/bus itself. Passengers will be responsible for finding their own way to their planned destination in these instances.

Route Changes

Changes to routes will be communicated as far in advance as possible. Emergency route alterations do occur and attempts to promptly communicate changes will be made.

Late Payments

Multiple late payments may lead to ATS services no longer being extended to the individual involved.